



Membership Form

2010-11

Vision

A community where Alternative Dispute Resolution processes and skills are accepted and utilised to develop mutual understanding and appreciation of differences, which will improve people's wellbeing and relationships.

Mission

To provide professional, accessible and effective dispute resolution and training services to the ACT community that will help and empower people to prevent, manage and resolve disputes peacefully.

Values

Professional

Integrity: CRS will work within an ethical framework based on values we share with our stakeholders, including respect, honesty, confidentiality and transparency

Best practice: Relevant industry standards will serve as a minimum benchmark for service delivery in ADR, training and governance, in order to ensure competency of staff and confidence in CRS's service

Impartiality: CRS will treat stakeholders equally, demonstrating objectivity, neutrality, freedom from prejudice, and judgement

Effective

Empowering: CRS will empower clients to become self determining to achieve positive outcomes

Relevant: CRS will ensure its programs and services are current and appropriate for client needs

Influential: CRS will advise and make recommendations to government, industry and our clients on the benefits of alternative dispute resolution

Accessible

User-friendly: CRS will provide clear, understandable, appropriate and practical processes and information in a welcoming and inclusive environment

Available: CRS will provide equitable access to a reliable, timely, affordable and efficient dispute resolution service

Flexible: CRS will ensure service delivery is responsive to the needs of individual client circumstances

Enabling

Governance: Good governance practices will ensure CRS's ongoing viability, accountability, stability and security

Profile: CRS will increase community awareness of and confidence in its services

Resources: CRS resources will be developed, maintained and engaged efficiently in order to achieve optimum outputs, especially in the areas of human resources, infrastructure and financial sustainability.

Please keep this page for your own records and return page 2 only



Application for Membership 2010-2011

I hereby apply/reapply for membership with the Conflict Resolution Service for the financial year 2010-11. I agree to abide by the constitution of the organisation.

Name: _____

Address: _____ P/c _____

Contacts: Home: _____ Mobile: _____ Work: _____
Email: _____

Occupation: _____

Consent: Does CRS have permission to publish your first initial and surname in our Annual Report Yes / No

Membership Rates (Please circle the membership type/fee you are paying)

| Membership Type | Income less than \$24,999 | Income \$25,000 - \$49,999 | Income \$50,000 - \$79,999 | Income greater than \$80,000 |
|--|---|----------------------------|----------------------------|------------------------------|
| <input type="checkbox"/> Professional <i>This category for CRS Mediators only*</i> | \$20 | \$30 | \$60 | \$80 |
| <input type="checkbox"/> General For those who support the work of CRS but do not come under any other category | \$20 | \$40 | \$60 | \$80 |
| <input type="checkbox"/> Lifelong/Honorary | No Charge: For mediators who have been with CRS since 1988; if you are eligible for this category, a letter of confirmation will have accompanied this form | | | |
| <input type="checkbox"/> Associate | Flat fee \$150/year, includes - 2 x Group Supervision Sessions - 2 x Workshops (3 hours duration) | | | |

* CRS Mediators must be members of CRS and so should only be selecting Membership Type "Professional", unless
• CRS staff member, in which case membership does not apply

Payment Methods:

- I enclose a cheque for \$ _____
- I have transferred \$ _____ into CRS A/c 341-398 BSB 032-719
(Please include your surname in transfer details for identification purposes)

Signed: _____ **Date:** _____

| | | |
|-----------------|--------------|-----------|
| Office Use Only | | |
| Date processed | Payment type | Receipt # |